



## LITTLE EGRET – CANCELLATION POLICY

Cancellations must be advised to us, and confirmed in writing or by e-mail.

### OUR POLICY :

The initial booking deposit is taken as a payment to secure the holiday dates booked by the guest, and is non refundable.

If a cancellation is made prior to the balance being paid, the booking deposit is forfeit, as stated above.

If the guest has paid the full balance, and the cancellation is made at least 4 weeks before the holiday arrival date, the guest will be refunded 50% of the total cost of the booking

If the guest has paid the full balance, and the cancellation is made at least 2 weeks before the holiday arrival date, the guest will be refunded 25% of the total cost of the booking

If the guest has paid the full balance, and the cancellation is made less than 2 weeks before the holiday arrival date, the guest will be refunded 12.5% of the total cost of the booking

\*\* Any damage deposits received by us, are considered separate payments to the above rental cost for the apartment, and will be returned to the guest in full if their booking is cancelled.

*If a guest has to cancel their booking after the full balance has been paid, we will attempt to re-let the cancelled dates. If these dates are successfully re-booked, we may, at our discretion, and in place of the above conditions, refund to the guest, the new rent attained, less an administration charge of £60.*

*\*\* Any refund due to the guest through cancellation will be paid immediately after the original holiday arrival date.*

Note : The apartment rental charge does not include cancellation protection. Please make your own arrangements if required.

Peter and Pam Hutchings  
01590 644050

pamela\_hutchings@hotmail.com